

Soap Dispenser Installation Manual

SFS-1509R

Warranty Duration

This soap dispenser and all matching accessories carry a lifetime limited warranty, effective from the original date of purchase as stated on official invoices or receipts. This warranty only covers defects in original material and workmanship for residential and hotel commercial use. Industrial, large-scale project, and resale use are excluded from warranty coverage.

Repair and Replacement Policy

If the product develops material or workmanship defects under normal household use within the lifetime warranty period, we reserve the sole discretion either to repair the defective unit or to provide free replacement parts / a full new dispenser for the original purchaser. Valid proof of purchase is mandatory for all warranty service claims.

Warranty Exclusions

Repair fees including material and labor costs will be charged for all issues falling under the following circumstances:

1. The customer cannot provide a valid warranty card and official purchase receipt or invoice;
2. Product damage or malfunction caused by improper installation, operation or maintenance contrary to the instructions in this manual;
3. Breakage and faults resulting from unauthorized disassembly, self-modification or unauthorized repair work;
4. Damage caused by force majeure events such as fire, flood, earthquake, lightning, and other natural disasters;
5. Scratches, dents, cracks and deformations sustained during transportation, handling, squeezing and delivery;
6. Surface rust and coating corrosion caused by insufficient long-term maintenance, or damage from abrasive, acidic, or corrosive cleaners;
7. Normal cosmetic wear and tear, surface blemishes, damage from misuse by the user or improper operation.

This warranty applies exclusively to the original purchaser.

Having Trouble?Contact us.

✉ Email: info@faucetsupport.com

☎ Toll Free: 1-888-969-6880



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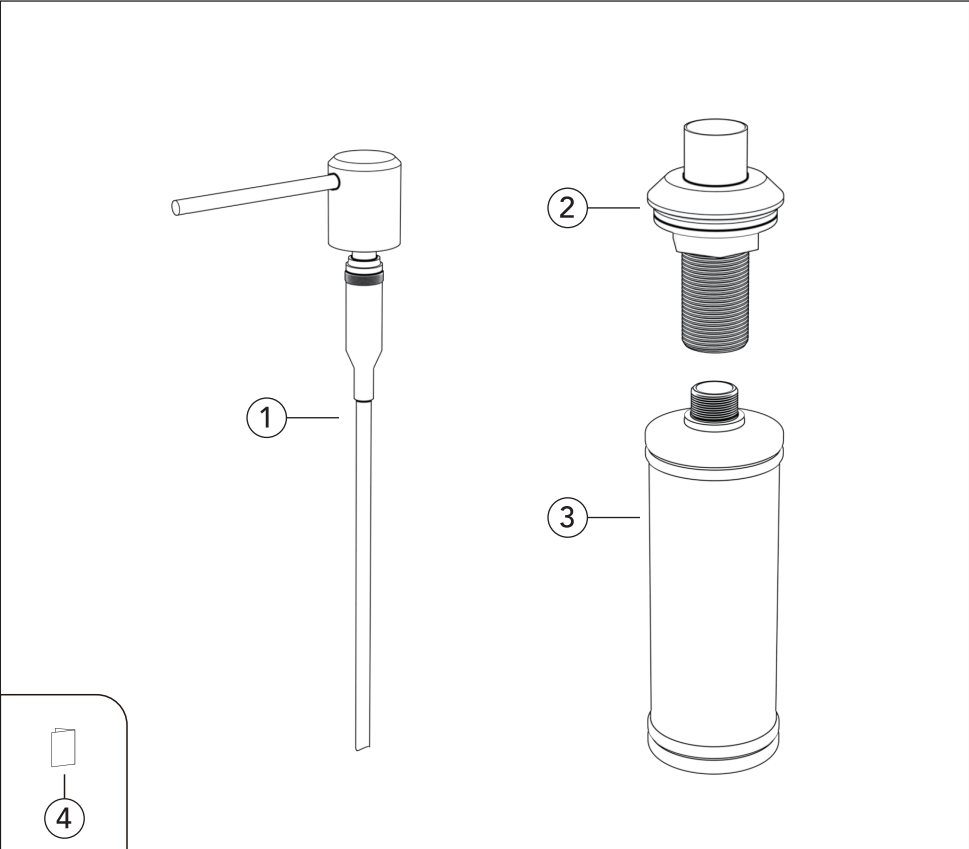
CONTENT

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CONTENIDO

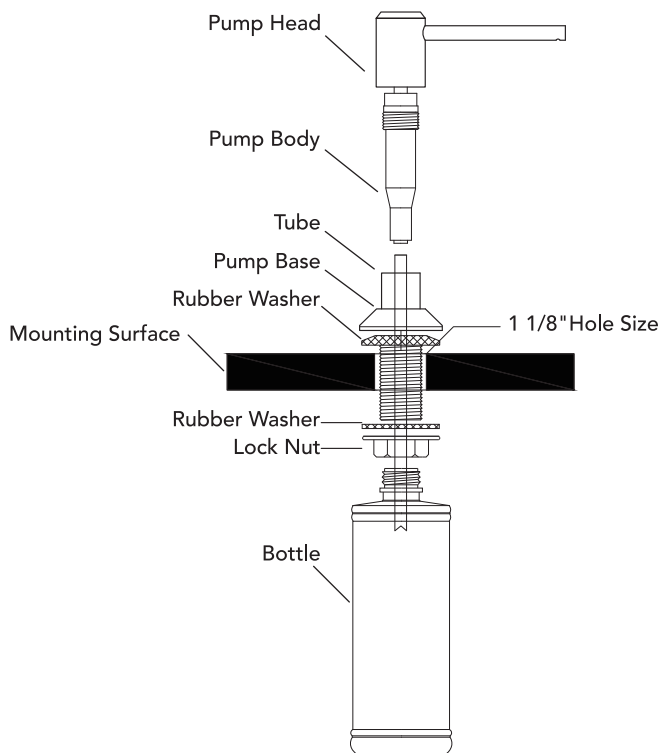
Manual de Instalación del Dispensador de Jabón ----- (4-6)

◆ **Universal Mounting Accessories**
Accessories List



No.	Part Name	Qty	No.	Part Name	Qty
1	Pump Head	1	2	Pump Body	1
3	Bottle	1	4	Installation Manual	1

◆ Installation Steps



1. Feed the pump base through the countertop mounting hole, and ensure the base sits flat on one rubber washer.
2. Fit the second rubber washer and lock nut from underneath the countertop. Tighten the lock nut moderately to secure the pump base; do not over-tighten to avoid cracking the countertop.
3. Manually screw the plastic liquid bottle onto the pump base. Hand-tighten only; do not over-torque.
4. Pour liquid soap into the bottle from the top opening.
5. Attach the suction tube to the bottom of the pump body, and then insert the whole pump assembly into the pump base.
6. Press the pump head repeatedly to prime the pump and remove trapped air; the dispenser is now ready for use.

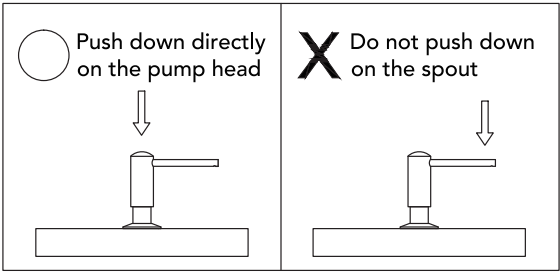
◆ Installation Reminder

Plumber's putty (not included) can be applied around the mounting hole for a better waterproof seal. The maximum working and ambient temperatures of this product shall not exceed 60°C. Keep the dispenser away from heat sources to prevent product damage and potential user injury.

◆ **Maintenance Guide**

1. Carefully read the cleaner product label and follow the instructions to ensure the cleaner is safe for use on this soap dispenser.
2. Regular cleaning can prevent soap buildup on pump head and body.
3. Use a mild detergent such as liquid dishwashing soap and warm water for cleaning.
4. Do not use abrasive/harsh chemicals when cleaning the fixture as they will damage and dull the finish.
5. Test the cleaner on a small area before using on the entire surface.
Do not leave the cleaner on the fixture longer than necessary.
6. When using spray cleaners, spray first onto a soft cloth or sponge.
7. Never spray directly onto the dispenser as droplets can enter openings and gaps and cause damage.
8. After cleaning, rinse thoroughly with clean water to remove any cleaner residue.

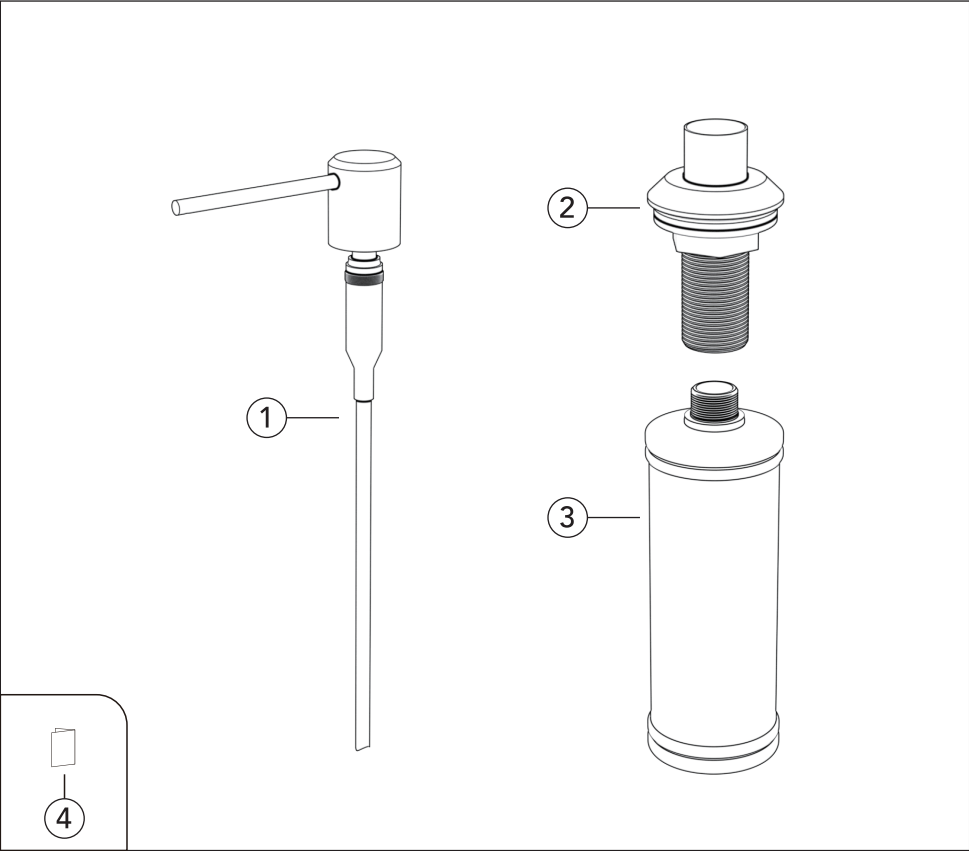
◆ **Instruction**



◆ **Troubleshooting**

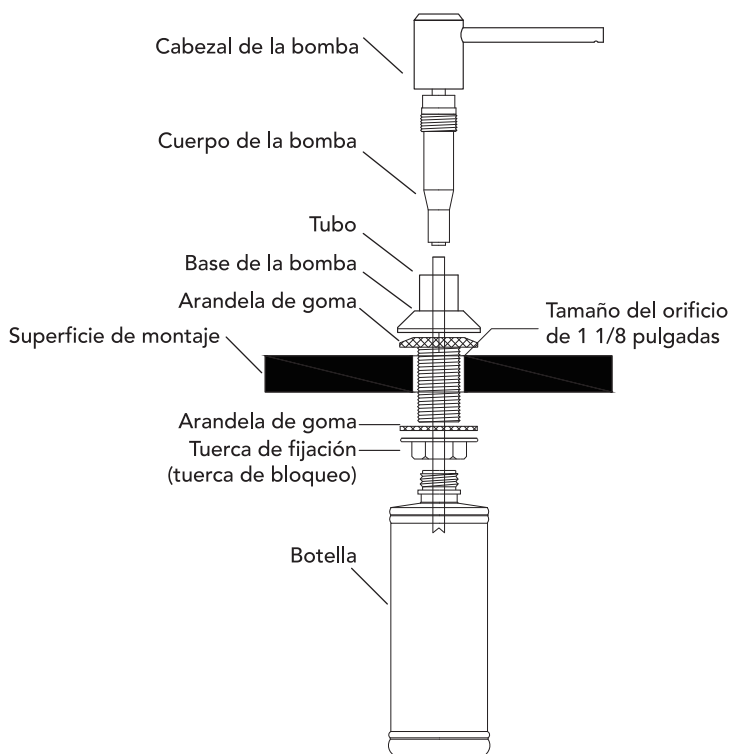
Problem	Probable Cause	Remedy
Pump Does Not Dispense Soap	1. Liquid may be too thick 2. Pump mechanism may be clogged 3. Dispenser has not been used for a long period of time	1. Dilute the soap with some water 2. Clean pump head and tubing with running water 3. Clean pump head and parts with running water
Pump Feels Sluggish	1. Soap may have dried up and clogged the pump head	1. Clean pump head and parts with running water

♦ **Lista de accesorios del dispensador de jabón**



No.º	Nombre de pieza	Cant.	No.º	Nombre de pieza	Cant.
1	Cabezal de bomba	1	2	Cuerpo de bomba	1
3	Botella	1	4	Manual de Instalación	1

◆ Pasos de Instalación



1. Introduzca la base de la bomba a través del orificio de montaje de la encimera, asegurándose de que la base se apoye uniformemente sobre una arandela de goma.
2. Coloque la segunda arandela de goma y la tuerca de fijación por la parte inferior de la encimera. Apriete la tuerca moderadamente para fijar la base de la bomba; no apriete en exceso para evitar romper la encimera.
3. Enrosque manualmente la botella de plástico para jabón líquido en la base de la bomba. Apriete solo con la mano, no aplique una torsión excesiva.
4. Vierta jabón líquido dentro de la botella a través de la abertura superior.
5. Conecte el tubo de succión en la parte inferior del cuerpo de la bomba y, a continuación, introduzca todo el conjunto de la bomba dentro de la base de la bomba.
6. Presione el cabezal de la bomba repetidamente para cebar la bomba y eliminar el aire atrapado; el dispensador ya está listo para usar.

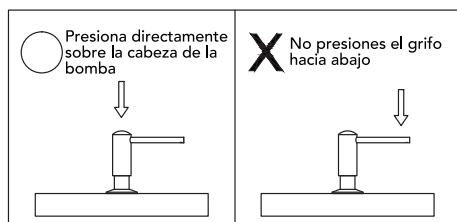
◆ Recordatorio de Instalación

Se puede aplicar masilla de fontanero (no incluida) alrededor del orificio de montaje para obtener un mejor sello impermeable. Las temperaturas máximas de funcionamiento y ambiente de este producto no deben superar los 60°C. Mantenga el dispensador alejado de fuentes de calor para evitar daños en el producto y posibles lesiones al usuario.

◆ Guía de Mantenimiento

1. Lea detenidamente la etiqueta del producto limpiador y siga sus instrucciones para asegurarse de que el limpiador sea seguro para su uso en este dispensador de jabón.
2. La limpieza regular evita la acumulación de residuos de jabón en el cabezal y el cuerpo de la bomba.
3. Para la limpieza, utilice un detergente suave, como jabón líquido para lavavajillas, junto con agua tibia.
4. No utilice productos químicos abrasivos ni agresivos al limpiar el dispensador, ya que dañarán y opacarán el acabado superficial.
5. Pruebe el limpiador en una zona pequeña antes de usarlo en toda la superficie.
6. No deje el limpiador en el dispensador más tiempo del necesario.
7. Al usar limpiadores en spray, rocíe primero sobre un paño suave o una esponja. Nunca rocíe directamente sobre el dispensador, ya que las gotas pueden entrar en las aberturas y rendijas y causar daños.
8. Después de la limpieza, enjuague bien con agua limpia para eliminar cualquier residuo de limpiador.

◆ Instrucción



◆ Solución de problemas

Problema	Causa Probable	Solución
La bomba no dispensa jabón	1. El líquido puede ser demasiado espeso 2. El mecanismo de la bomba puede estar obstruido 3. El dispensador no se ha usado durante mucho tiempo	1. Diluya el jabón con un poco de agua 2. Limpie el cabezal de la bomba y el tubo con agua corriente 3. Limpie el cabezal de la bomba y las piezas con agua corriente
La bomba se siente lenta	1. El jabón puede haberse secado y obstruido el cabezal de la bomba	1. Limpie el cabezal de la bomba y las piezas con agua corriente